

# TO A BETTER LIVING



## ABOUT HOLICARE

Holicare are experts in Clinical CASE Management - the company is led by a registered Nurse with over 28 years of Community experience. We can guarantee monthly clinical assessments, ongoing liaison with your GP's and other medical providers to determine the problem(s) that may affect the Care Planning and Management strategies that will best suit your needs.

We conduct a full and comprehensive assessment to maintain the health and overall well being of your loved ones. Your health is our business.

## OUR VISION

To become a reputable service provider by virtue of our performance and passion in delivering the highest level of home care to our clients.

## OUR MISSION

To assist senior citizens and people living with disability continue to lead meaningful, healthy, and active lifestyles with top-quality in-home care.



We endeavour to provide the highest quality personalised care and support to enable older people to remain at home.

### ADDRESS

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Suite 4 C307 Level 3  
175 Maroondah Highway  
Ringwood VIC 3134

### TELEPHONE

(03) 8374 7603

### EMAIL

info@holicare.com.au

### WEBSITE

www.holicare.com.au

## WE GO ABOVE AND BEYOND OUR CALL OF DUTY

GET THE PROFESSIONAL  
CARE YOU DESERVE, NOW



DVA PROVIDER  
9723281B

# OUR SERVICES



Nutrition Monitoring



Hospital to Home



Respite Care



PAWS Pet Service



Travel & Holidays



Health & Nursing Services



24-hour Telecare



Transport & Outings



24-hour & Overnight Care



Domestic Assistance



Personal Care



Social Support



Palliative Care



Community Access



Home Maintenance



Case Management



Parental Support



24-hour Phone Support

# DVA COMMUNITY NURSING

The Department of Veterans' Affairs (DVA) provides a range of community nursing services to assist veterans and war widows/widowers to continue living in their home.

Holicare is an approved DVA Community Nursing provider. If you are eligible to receive DVA nursing services, we are available to meet your clinical and personal care needs.

## WHO IS ELIGIBLE FOR DVA COMMUNITY NURSING?

To be eligible to receive DVA community nursing services, you must be a veteran Gold Card or White Card holder. You must also undertake an assessment to determine your need for clinical and/or personal care.

To receive our DVA community nursing services, you must obtain an authorised referral from:

- A General Practitioner; or
- A nurse practitioner specialising in a community nursing field; or
- A treating doctor in a hospital; or
- A hospital discharge planner.

Once you have obtained a referral, our DVA Care Coordinator will contact you to arrange a mutually convenient time for you to complete a comprehensive community nursing assessment by our highly experienced Registered Nurse.

## WHAT COMMUNITY NURSING SERVICES DO WE PROVIDE?

At all times, we will design nursing services to meet the specific needs, values and aspirations of you and your family. These services could include:

- Personal care
- Wound Care
- Chronic Disease Management
- Medication Management
- Continence Management
- Arranging Carer support
- Referrals to other specialised community care services.

Our overall objective is to improve your health, independence and quality of life so that you can live comfortably in your own home and avoid early admission to hospital and/or residential care.

## WHAT ARE THE COSTS?

There is no cost to you if you are assessed as eligible for assistance from the DVA Community Nursing Program.

For more information, contact our office on (03) 8374 7603 or visit Department of Veterans Affairs Website.