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August Milestones: A Remarkable Journey

I hope this newsletter finds you all in good health and high spirits. As we bid farewell to August and eagerly anticipate the arrival of Spring, I wanted to take a moment to reflect on the remarkable achievements and progress we've made as a team.

The month of August has undeniably been one of the busiest periods for us at Holicare. I am thrilled to announce that our client base has expanded significantly, with a notable increase in Home Care Package (HCP) clients. This growth not only demonstrates the trust our community places in us but also reinforces our commitment to providing top-notch home care services.

With this surge in clients, it brings me great joy to welcome new members to our Holicare family. The addition of fresh talent and expertise strengthens our collective ability to provide compassionate care that truly makes a difference in the lives of our clients.

I'm also delighted to share that our efforts have not gone unnoticed. In recent weeks, we have been receiving heartwarming emails and feedback forms that highlight the exceptional dedication and care our staff members have been providing to our DVA and HCP clients. Your commitment to excellence is the cornerstone of our success, and I want to extend my heartfelt gratitude to the entire Holicare team.

As we eagerly await the arrival of Spring and the warmth it brings, let us also take a moment to celebrate the end of winter. Our collective efforts have seen us through this season, and I am confident that the upcoming months will bring even more opportunities for growth, success, and positive impact.

Looking ahead, our aspirations continue to expand. We are committed to increasing our service locations, ensuring that the quality home care we provide reaches even more individuals within our community. Together, we will forge new paths, overcome challenges, and create lasting moments of care and compassion.

Here's to a vibrant and promising future ahead.

Sincerely,

Joie Laeson Director

CLIENT TESTIMONIALS

'Our Nurse Jenny has been very punctual and helpful to my brother Vince. Very professional in all aspects of her services. Very happy' - family member on behalf of client Vince, R

'Thank you to you and your team for the care you had provided my Nan whilst she was in her home since June 2022. You are all remarkable. Again, thank you' - Sonia, on behalf of client Ivy, O

Company News

Celebrations and New Beginnings

Join us in extending our heartfelt congratulations to Fritzie Delumpa, one of our exceptional Personal Care Workers (PCW), on her remarkable nursing journey at Deakin University! Fritzie has successfully completed her conversion nursing program and obtained her AHPRA license, allowing her to practice nursing not only in Australia but across the globe. Fritzie, your dedication and achievement inspire us all. We can't wait to witness your continued success.

Welcome Tim!

Let's give a warm welcome to Tim Cheung, who will be joining our team in September as a full-time Case Manager for Home Care Packages (HCP). Tim brings a wealth of knowledge and experience to our main office, having graduated from Deakin University with a degree in Commerce and a Diploma in Community Services. With a solid background as a Team Leader for HCP at Mannacare for the past two years, Tim is well-prepared to collaborate with Maria, our HCP Liaison Officer.

We are thrilled to have Tim on board, especially as we continue to expand our HCP services in the region. Tim's expertise and dedication will undoubtedly contribute to our mission of providing exceptional care to our clients.

Here's to a bright future with both Fritzie and Tim as integral parts of the Holicare family!

August Additions to our Team

We are pleased to introduce our latest additions to the Holicare team. Your professionalism and skills bring a valuable dimension to our workforce, enhancing our ability to deliver top-tier care to our clients. We look forward to working closely with you as we strive for excellence in our services. Welcome aboard!



Employee Showcase



'I am a dedicated nurse hailing from the Philippines, who embarked on a journey with my family to Australia in pursuit of new opportunities. Since our arrival, I've engaged in various roles, yet the one that resonates most with my professional background is that of a Personal Care Worker – a path I find incredibly fulfilling'

What is your role at Holicare and your favourite part about working at here?

'In my capacity as a Holicare team member, I assume the role of a passionate advocate for the clients under my care. What truly distinguishes my experience at Holicare, is the exceptional teamwork and coordination that collectively contribute to our clients' well-being. Our unity towards a common goal is inspiring.'

How would you describe yourself and what do you do outside of work?

'I believe that my clients and fellow colleagues are the best judges of who I am. Outside of work and during my leisure hours, you'll often find me engaged in quality time with my daughter and cherished family. Additionally, I indulge in my favorite mobile games, finding them a delightful source of relaxation and enjoyment.'

Our Story in the Spotlight

We are thrilled to bring you some incredible news that truly highlights our collective achievements. Our journey together has been a source of inspiration, and today, we are excited to announce that our efforts have earned us a prominent spot in a newspaper article! Can you imagine the recognition?

This accomplishment wouldn't have been possible without the dedication and hard work of each and every one of you. Your commitment has played a pivotal role in shaping our success, and we look forward to even more remarkable milestones ahead. Thank you for being an integral part of our journey!

https://philtimes.com.au/wp-content/uploads/2023/08/The-Philippine-Times-August-2023-Edition-Digital-NO-PAGE-3.pdf



Contact Us



Holicare acknowledges the Wurundjeri People of the Kulin Nation as the Traditional Owners of the Country on which we work. We pay respect to their Elders past and present, acknowledge their continuing connections to land, sea and community, and extend respect to Traditional Owners throughout Victoria.

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