

Independent living might mean different things to different people. At Holicare, it means that you live a vibrant life on your own terms. Your independence will thrive at Holicare, whether you take advantage of our home-duty assistance, personal and health care, assistance with daily living activities, or by choosing from our multiple packages.

Holicare will free you of the everyday chores and burdens associated with caring for yourself. We will help you to remain independent by providing you with the services you need to make your life easier and more manageable.

At Holicare, we are proud to have partnership with leading in-home health care professionals who can assist you with your daily living needs. You will continue to enjoy the comfort of your home while benefitting from our highly skilled, respectful and caring staff.

Our company is owned and managed by a qualified Registered Nurse who has a wide range of industry experience. All of our services are delivered under the supervision of qualified nurses to ensure that we provide you with the best possible services, consistent with industry and legislation standards.

Our flexible arrangements enable our schedules and services to be adjusted to meet your changing needs. We understand that our diverse range of clients may require services for different periods of time-whether it be for a month, a quarter or a year and that their needs may change over time. That's why our services are customised to meet the specific circumstances of each and every client.

Privacy

We are committed to protecting both the privacy of clients and our team members, and the confidentiality of information relating to them. We have ensured that our processes and systems adhere to the Privacy Act (Cth) 1988 and the Australian Privacy Principles. Your information will only be shared with people or other organisations with your consent.



Here are the range of services that we offer:

DVA Community Nursing

The Department of Veterans' Affairs (DVA) provides a range of community nursing services to assist veterans and war widows/ widowers to continue living in their home.

Holicare is an approved DVA community nursing provider. If you are eligible to receive DVA nursing services, we are available to meet your clinical and personal care needs.

Home Care Package

If you need support at home with a range of everyday tasks, or the care you need is more complex or intensive, Holicare's Homecare Package is the ideal solution.

The three main categories of services are:

- Services to keep you well and independent-including personal care, nursing services, allied health.
- Services to keep you safe in your home-including cleaning, home maintenance and modifications, gardening, assistive technology.
- Services to keep you connected to your community-including transport and social support services.

We will provide you with personalised support options that are tailored to your specific needs. We will endeavor to provide you with everything you need to alleviate your health and physical condition within the comfort of your home. Our highly qualified and friendly staff will provide you with exemplary care and dependable service.



Private Package

Holicare offers a wide range of home care services, including meal preparation, nursing care, transport, physiotherapy, respite care, home care assistance and others. Our private packages are customised to meet your specific needs-or those of your loved ones-while our highly skilled and friendly staff will deliver services professionally and safely.

We specialise in the provision of services for the elderly and those with disability by providing them with innovative solutions to alleviate their health conditions and improve their quality of life. Our disability care is specifically tailored to each individual, taking into account their unique health conditions and circumstances. We assist all clients to integrate comfortably within their households and the broader community.

At Holicare, no request is either too small or too big-we treat them all equally and strive to ensure that all our clients are completely satisfied.

Whether you wish to take advantage of our HSCP or HCP programs or desire a private package tailored specifically for you, please do not hesitate to contact us and we will gladly arrange an assessment to identify your various needs.

Charter of Aged Care Rights

We operate in line with the Charter of Aged Care Rights, which can be found at www.myagedcare.gov.au or we can provide you a copy on request.

We look forward to welcoming you to Holicare - because at Holicare, YOUR CARE IS OUR PRIORITY!!



Home Community Support Services

	Weekday	Saturday	Sunday
Cleaning and Household Tasks Domestic Assistance, Shopping, Transport, Social Outing, Meal Prep			
From 6am-6pm Price per hour	\$73.08	\$90.72	\$99.54
Off peak Price per hour	\$79.38		
Public Holiday Price per hour	\$141.12		
Personal Care Respite Care, Community Access, Dementia Care			
From 6am-6pm Price per hour	\$73.08	\$90.72	\$99.54
Off peak Price per hour	\$79.38		
Public Holiday Price per hour	\$141.12		
Overnight Care			
10 hour sleepover (2 hours active) Price per shift	\$826.00	\$1017.63	\$1163.01
Live in Care			
24 hour shift (8 hours active) Price per shift	\$1363.89	\$1691.65	\$2022.05
Light Gardening			
Price per hour (plus cost of materials and rubbish/waste removal)	\$88.20	\$107.10	\$107.10
Cleaning			
Home Spring Clean Price per hour (Min 3 hours)	\$118.44	\$141.12	\$156.24

Nursing Services & Palliative Care

	Weekday	Saturday	Sunday
Enrolled Nurse In-home nursing/medication Prompt (Charges are the same for Sundays and Public Holidays)			
From 6am-6pm Price per hour	\$99.54	\$141.12	\$170.10
From 6pm-6am Price per hour	\$113.40		
Overnight Care and 24 hour care			
Registered Nurse Medication Management/Prompting/Check Bsl/Wound Dressing (Excluding Materials)/Bp Check/Holistic Assessment included			
From 6am-6pm Price per hour	\$126.00	\$170.10	\$214.20
From 6pm-6am Price per hour	\$144.90		
Overnight Care and 24 hour care			

Other Services

	Weekday	Saturday	Sunday
Coordinator Telephone Check -Ins Anytime of the day as required	\$12.60 per call	\$12.60 per call	\$12.60 per call
Emergency Call Out e.g less than 1 hour notice, one-off fee	\$189.00		
Travel Charges (every km) Plus tolls and parking	\$1.30	\$1.30	\$1.30

Allied Health Price List

	Weekday	Saturday	Sunday
Diabetic Management/Dietician	POA	Consumers are directed to weekday appointments to avoid cost	
Physiotherapy (per consult) Initial Consultation (60mins approx.)	POA	Consumers are directed to weekday appointments to avoid cost	
Occupational Therapist Comprehensive assessment (per Hour), plus Kilometres	POA	Consumers are directed to weekday appointments to avoid cost	
Speech Therapist (per Consult) Initial Consultation (45min approx.) Standard Consultation (30min approx.)	POA	Consumers are directed to weekday appointments to avoid cost	
Podiatry (per Consult)	POA	Consumers are directed to weekday appointments to avoid cost	
Psychology/counselling	POA	Consumers are directed to weekday appointments to avoid cost	
Social Group Program	TBA due to changes in Planned Activity Group programs		

Notes

Standard Hours
6am to 6pm

Off Peak Hours
6:01pm to 5:59am

Gardening
Minimum of 2 hours

Spring Clean
Minimum of 3 hours

GST:
Holicare Consumer
ZERO GST

	Level 1	Level 2	Level 3	Level 4
Home Care Subsidy per year:	\$10,589.00	\$18,622.00	\$40,530.00	\$61,440.00
Care Management per week:	\$39.50	\$69.48	\$151.19	\$229.21
Package Management Fee per week:	\$27.65	\$48.63	\$105.84	\$160.44